



LES ENTREPRISES ALLIUM INC
FABRICANT DE PRODUITS D'ALUMINIUM

Les Entreprises Allium inc. (hereinafter referred to as "Allium") warrants the original purchaser that the aluminum and fiberglass products that it manufactures are free of any manufacturing defects due to materials or workmanship, subject to the restrictions specified hereinafter.

Our warranty

Aluminum components

Allium warrants that the aluminum products that it manufactures are free of any manufacturing defects due to materials or workmanship for a period of twenty (20) years from the date of delivery.

Acrylic and electrostatic coating and PVC parts

Allium warrants for a period of ten (10) years, starting from the delivery date, that the PVC components used in the manufacturing of our products are free of any defects due to materials or workmanship.

Allium warrants for a period of ten (10) years the acrylic and electrostatic coating on our aluminum products against peeling, blistering and cracking.

Fiberglass products

Allium warrants its fiberglass decks and platforms against all manufacturing defects for a period up to twenty (20) years from the date of delivery. Allium's limited responsibility is proportional and is described in the following chart.

#1000 - #2000	#3000	#4000	Allium	Purchaser
0 - 15 months	0 - 60 months	0 - 30 months	100%	0%
16 - 30 months	61 - 120 months	31 - 60 months	70%	30%
31 - 45 months	121 - 180 months	61 - 90 months	45%	55%
46 - 60 months	181 - 240 months	91 - 120 months	20%	80%

The warranty coverage for all models of steps is five (5) years.

Conditions

Allium's warranty is strictly subject to the terms and conditions below, which are an integral part thereof.

- 1) The warranty is only valid for the initial purchaser and cannot be transferred in any way.
- 2) The warranty only applies to Allium products that have been used only for their intended purposes.
- 3) The warranty does not include or apply to :
 - a) common maintenance work;
 - b) any product that has been damaged following any accident, fire, flood or any other *force majeure*;
 - c) products that were improperly installed due to inadequate installation or abusive use;
 - d) broken glass ;
 - e) discolouration.
- 4) In no case shall Allium be held liable or responsible for any damage, whether direct, indirect, fortuity, special, secondary or accidental, due to a defect in its products.

Claim procedure

Any claim on warranty must be made in writing to the Allium retailer from whom the product was purchased. It shall only be directly submitted to Allium if the retailer is no longer in operation. The Allium warranty is limited, FOB the plant, to the replacement of defective part(s) by an original or replacement part(s), and excludes any other responsibility regardless of the nature. Allium reserves the right to repair its fiberglass products on site instead of replacing them. Any piece thus replaced or repaired is also under warranty, but only for the rest of the initial warranty period for the original piece.